

Since 1984, International Medical Corps' Logistics staff has provided **procurement, shipping** and **supply chain operations** in more than 70 countries responding to the world's most challenging humanitarian crises.

International Medical Corps' Logistics capacity has expanded exponentially since our early days in Afghanistan, when the organization relied on a small group of dedicated volunteers for support.

Since then, the Logistics team has grown to include an international network of staff and has responded to large-scale emergencies - including the Indian Ocean Tsunami, the earthquake in Haiti, the earthquake and tsunami in Japan, conflict in Libya, and famine in East Africa - while continuing to support International Medical Corps' ongoing relief programs in some 30 countries worldwide.

We routinely operate in some of the world's harshest environments. Personnel are often the first onsite and routinely handle some of the most complex logistical challenges found in the world today - whether it's airlifting ambulances onto islands in Southeast Asia, setting up a field hospital and sending doctors, nurses and medical equipment into Libya, or transporting clinic construction materials into the jungles of The Democratic Republic of Congo.

Who makes Logistics work

International Medical Corps Logistics is orchestrated in our field missions primarily by a combination of local and international staff. They provide day-to-day support to their colleagues, and in-country programs, by organizing local procurement, storage, maintenance and distribution of all materials needed.

In-country operations are supported by a global coordination team who procure/track/ship internationally and serve as the focal point for the initial stages of an emergency response. International Medical Corps Logistics is further carried out by roving staff who supplement in-country capacity strengthening, field systems review, improvement implementation, and emergency response. They can also cover gaps and deploy to any crisis in the world within 24-hours.

To make our operations successful, we collaborate with a robust network of international partners including donors, corporations, goods & services suppliers, international organizations and other humanitarian agencies. In addition, International Medical Corps is an active participant in the UN's Global Logistics Cluster.

What Logistics does

Annually, International Medical Corps Logistics procures and transports medicines, food and equipment valued at over \$50 million, via air, land and sea. Bulk items are primarily moved via sea freight while smaller, high-value shipments are moved by air; how urgently an item is needed dictates the method of delivery. All shipments are tracked from the time they are received from the donor or vendor, to the moment they are distributed in the field.

International Medical Corps Logistics implements myriad tasks aside from procuring and shipping goods globally. We can also, among other activities, procure and move goods locally or regionally while running vehicle fleets, managing and setting up field communication networks under challenging conditions, working closely with Human Resources to deploy staff, setting up storage locations, and building field hospitals.

International Medical Corps Logistics is a vital component of any emergency response. When a humanitarian emergency occurs, Logistics quickly deploys team members to the field while establishing support hubs in critical locations. Communications are rapidly established and transportation is arranged for arriving team members, critical medicine and equipment.

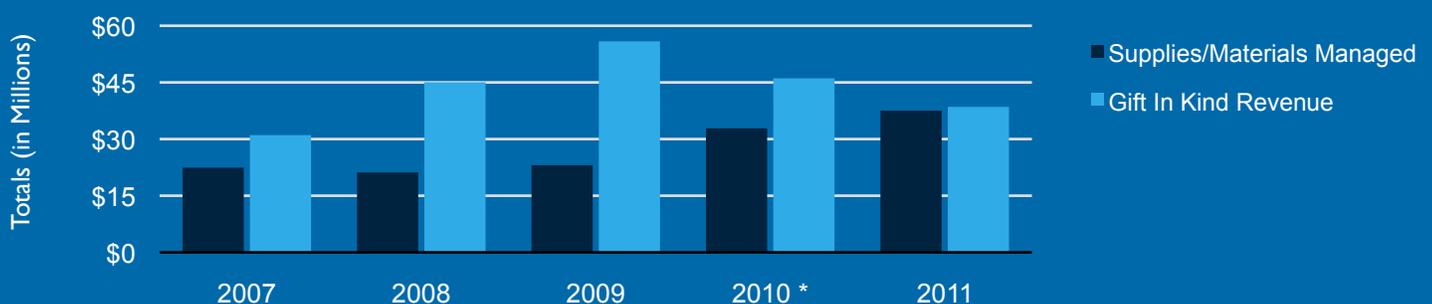
Our core support functions include:

- **Planning**
- **Procurement**
- **Transport Management**
- **Stock Control**
- **Assets Management**
- **Field Communications Set-up**

Gift-In-Kind (GIK)

In an effort to minimize waste and lower costs, our Logistics teams regularly receive and ship quality, donated medical items to field clinics. All items are pre-selected by field teams and carefully checked prior to shipping to ensure only needed materials arrive onsite. GIK are received from a handful of selected donors with whom we have an established track record. Goods are sourced either in the US or globally.

Value of Gift In Kind and Supplies/Materials Managed



Training

International Medical Corps Logistics maintains a rigorous training program for all international and national staff, actively working to increase staff members' technical understanding, thus improving efficiency. By holding regular training sessions, we ensure that the skills of Logistics staff in Africa match that of those in Asia. Such a uniform understanding of the logistics unit's policies and procedures means that information distributed by headquarters is readily understood and easily assimilated. Operational procedures for all activities are standardized and communicated in both our logistics and procurement manuals.

We ensure that our team members are trained in a variety of disciplines such as logistics, procurement, fleet management, and cold chain so that they can respond to any event - from an earthquake to an epidemic - quickly, effectively, and safely. Cross-training also enables International Medical Corps Logistics to quickly and easily integrate local team members into international operations and redistribute them wherever they are needed. We are proud that the majority of our Logistics staff, at all management levels, were once local staff members working to improve conditions in their own countries, but have now moved into leadership roles within the larger organization.



Ethiopia

International Medical Corps quickly responded to the famine in the region and deployed Logistics team members to Dolo Ado, Ethiopia on the Somali border as well as to Dadaab in eastern Kenya. Thanks to an existing presence in both countries, Logistics team members were able to quickly and easily expand their supply chain into the regions hardest hit by the drought.



Haiti

International Medical Corps teams were on the ground within 22 hours of the 2010 earthquake. Upon arrival, team members immediately began preparing for the arrival of doctors, nurses, and massive amounts of medical stocks that were required to support operations in the capital of Port-au-Prince and throughout Haiti.



Sudan

Having operated in Sudan since 1994 International Medical Corps was well placed to handle challenges associated with operating in the country when the humanitarian crisis in Darfur began to unfold in early 2004. Our Logistics team was one of the first on the ground when relief workers were allowed entry into the Darfur region. They quickly established logistics hubs and a supply chain that stretched back to headquarters in the US. Within days, goods were flowing into the country enabling International Medical Corps health teams to begin working immediately.





Libya

Following the outbreak of conflict in February International Medical Corps immediately deployed emergency teams to begin delivering health services and trucking in critical medicines and supplies. Using a global and regional network of planes, trucks and ships Logistics teams have been working with extended supply chains across severely damaged transport routes and within a highly insecure environment to successfully support our Libya operations. In the first eight months we have transported 147+ tons of medical supplies and equipment, delivered \$11 million in donated medicines, and moved, housed and equipped 206 medical staff.

Senior Team Members



Marin Tomas – Global Manager of Logistics

Marin Tomas joined International Medical Corps in 1993 during the war in Bosnia and Herzegovina.

He currently oversees all Global Logistics operations including core Logistics staff working in Los Angeles, Washington DC,

and Split, Croatia as well being the technical supervisor for local Logistics staff in some 30 countries. He also routinely responds to global emergencies and has been involved in operations in Kosovo, Afghanistan, Iraq, Indonesia, Chad, Lebanon, Myanmar, Haiti and Libya.

Marin has also served as Project Coordinator, Deputy Head of Mission and Country Director for several missions. In 2002, Marin served as the Deputy Director of International Operations at International Medical Corps headquarters in Los Angeles.



Jacqui Gavin – Technical Advisor

Jacqui Gavin has extensive experience in humanitarian outreach and disaster relief logistics in challenging environments. She holds an M.A. in Conflict Resolution from Lancaster University and has worked on

emergencies in Pakistan, Myanmar, Tajikistan, Dominican Republic, Haiti, Belize, Sierra Leone, Angola, Indonesia, and Iraq. Previously, Jacqui was a Senior Logistics Specialist within the Operations Team of the Humanitarian and Security Department of the British Government's Department for International Development.

Jacqui served for 18 years – from private to major – with the British Armed Forces which included deployments overseas culminating in spending 2.5 of her last 3 years with the UN as a Military Observer, and then as part of International Training Team in Sierra Leone reconstructing supply systems damaged by civil conflict.



International Medical Corps

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